



Systems Engineer

Interwest Consulting Group is an industry leader in providing municipal services to cities and counties throughout the Western United States. We currently have more than 370 employees specializing in public works, building and safety, real estate acquisition, information technology and geographic information systems. We have attracted the best in our professions and are positioned for continued growth and success. Perhaps you could be part of this success?

The Systems Engineer is responsible for providing a reliable, secure and resilient network environment. This environment includes both internal and external access to staff, contractors, vendors and members of the public as necessary. The network environment must provide all users with a means to manage data, access data and share data to complete their daily tasks and responsibilities. The Systems Engineer provides this in a secure manner adhering to all appropriate regulations. The Systems Engineer is also responsible for all phone systems -- both analog and digital and user training and training development on appropriate IT tools.

Duties/Responsibilities:

- 1) Infrastructure Connectivity -- Cisco infrastructure devices
- 2) Active Directory/Directory Services - AD, DNS, DHCP, WINS
- 3) Network/Data Security
- 4) Email Systems/Message Integration & Collaboration
- 5) Server Management & Maintenance
- 6) Backup Services
- 7) Data Storage, Protection, Availability and Integrity Management & Maintenance
- 8) VoIP Phone Services -- Cisco Unified Communications System.
- 9) Analog Phone Services
- 10) Provide and Maintain Network Services - AntiVirus, Update Services, FTP
- 11) Help Desk Tickets
- 12) Staff Training
- 13) Documentation -- Network, User, Policy, Maps
- 14) Network Emergency/Disaster Recovery Plan
- 15) RFI Requests -- Any email or electronic record requests submitted.
- 16) Network Project Planning including network design and data center design
- 17) Project Management, Research & Testing of New Hardware, Software and Infrastructure Changes

Desirable Certifications and Qualifications/Skills:

- a. Bachelor of Science - Computer Science
- b. Management Services - MIS
- c. Microsoft Exchange Server 2010
- d. Cisco Unified Communications v. 6 & 9
- e. Unity Connections 8.5
- f. Cisco UCCX v. 5 & 8
- g. Cisco CCNP
- h. MCSE, MCITP



Job Type: Full-time

Location: Orange County

Why Interwest?

At Interwest, we appreciate the opportunity to mentor as well as learn from each other – the opportunities to learn and grow with us are endless. We work hard. We collaborate. We encourage personal and professional growth. We strive for a work-life balance. And yes, we have fun too! We offer competitive salaries and excellent benefits including medical, dental, vision, employer paid life insurance, flexible spending, employee assistance program, long term disability insurance, ESOP (Employer Stock Ownership Plan), 401(k) retirement plan, paid holidays and generous paid time off.

If you are interested in pursuing a career at Interwest, please submit your required letter of interest and resume to careers@interwestgrp.com. For more information, visit us at www.interwestgrp.com.